

Terms and Conditions

of Your Chance to Win Competition

Prize

1. There are two (2) Prizes.

The winner(s) of the competition will each receive a AUD\$4,500 Luxury Escape Gift Card to use towards any range of services available on their website <https://luxuryescapes.com/au>. The prize may be exchanged for AUD\$4,000. Services include but not limited to: holiday packages, flights, tours, cruises and experiences . The total maximum prize value is up to **AUD\$9,000** (the 'Prize').

2. All Prize values are in Australian dollars.
3. The Luxury Escapes gift card is valid for 3 years from Thursday 22 October 2026. The promoter is not responsible should this period be changed by the supplier. Please refer to <https://luxuryescapes.com/au/giftcards-terms>. The winner(s) must comply with the most up to date travel regulations (<https://luxuryescapes.com/au/terms-and-conditions>).

Competition entry

4. The competition opens on Monday 01 June 2026 at 09.00 am AEST and closes on Wednesday 21 October 2026 at 05.00 pm AEDT (the 'Promotional Period').
5. Entry is open to all clients and potential clients (an 'Entrant') of Partners and their Business Associates.
6. By entering the competition the Entrant agrees to these Terms and Conditions.
7. All Entrants in the competition must be 18 years of age or over and a permanent resident of Australia.
8. Staff and immediate family of Your Client Matters (the 'Promoter') are not permitted to enter the competition.
9. Partners, Partners' immediate family and staff of Partners are not permitted to enter the competition.
10. An Entrant is entitled to receive the following number of entries into the competition:

One entry

- a. for leaving contact details online at www.win.partnersdomain.com.au or www.yourchancetowin.com.au via any online method including websites, landing pages, social media, SMS links QR codes
- b. when they complete a competition survey and/or request a topic sheet during an online entry at www.win.partnersdomain.com.au or www.yourchancetowin.com.au
- c. when the Entrant:
 - **books** a phone, online or physical consultation with the Partner to investigate the possibilities of using the Partner's services and/or to discuss their services.

Three entries

- d. when the Entrant completes or settles business with the Partner for each service during the competition period. If a couple (two or more people) completes business with the Partner, then only one person in the couple will receive the entries (not both)
- e. for every family member, friend or acquaintance of the Entrant referred to the Partner who may potentially utilise the services of the Partner
- f. when a Business Associate of the Partner refers one of their clients directly to the Partner
- g. to each staff member of a Business Associate who generates the referral to the Partner

11. By entering the competition, the Entrant agrees to receive competition updates, winner(s) announcements and regular monthly communications from the Partner.
12. An Entrant may later Opt-Out from receiving the communications referred to in clause 11.
13. Where an Entrant makes an online referral in accordance with 10 (e, f or g), an email will be sent to the family member, friend or acquaintance to provide them with an opportunity to enter the competition. The Partner will not be provided with the third party contact details until they OPT IN to the competition.
14. When a referral is made in accordance with clauses 10 (e, f or g), the first name, second name, valid telephone number and email address of the person must be provided to the Partner in order to be counted as a valid referral.
15. Where an Entrant or Business Associate makes a referral offline in accordance with 10 (e, f or g), the Partner must comply with the SPAM ACT and ensure that they have permission of the referee before they subscribe the referee to any electronic marketing list.

Number of entries permitted

16. Entrants will be limited to entering the online competition to once a day in relation to entries from clause 10 in aggregate.

Disqualification

17. The Promoter reserves the right to disqualify any Entrant who has tampered with the entry process or any other aspect of this competition. In particular, multiple computer generated entries and the use of 'scripting' is not permitted and any resulting entry generated will **not** be accepted as a valid entry.
18. The Promoter reserves the right to disqualify any Entrant who in the opinion of Promoter (in its absolute discretion) has engaged in conduct that is fraudulent, misleading and deceptive, or generally damaging to the goodwill or reputation of the Promoter, a Partner and/or this competition including entering the competition using different names and/or email addresses.
19. All Entrants of Partners who have an outstanding financial obligation due and payable to the Promoter at the time of drawing the winner(s) of the Prize will be disqualified from the draw. If a Partner ceases to subscribe to the services of the Promoter or has an outstanding financial obligation to the Promoter during the Promotional Period, the Partner must immediately stop promoting the competition.
20. The Promoter reserves the right in its absolute discretion to disqualify any Entrant of a Partner where the Promoter has reason to believe that the Partner has breached any of these Terms and Conditions, their agreement with the Promoter or engaged in any unlawful or other improper misconduct to jeopardise the fair and proper conduct of the competition.

Recording of entries

21. All online entries must be made at www.win.partnersdomain.com.au or www.yourchancetowin.com.au during the Promotional Period.
22. The Promoter accepts no responsibility for any late, lost or misdirected entries not entered by the Promotional Period deadline including delays due to technical interruptions, network congestions or for any other reason.

Promotion of the competition

23. The Partner and the staff of the Partner must not utilise the competition with more than one (1) Business Associate unless an additional subscription is purchased or at the Promoter's discretion.

24. **ONLY employed staff members (not contractors, licensees or other non-staff service providers)** of the Partner are permitted to promote the competition to their own client base at no additional charge.
25. Contractors, licensees or other non-staff service providers of the Partner **ARE PERMITTED** to promote the competition to their own client base by subscribing to their own competition system.

Prize winner(s)

26. Each valid entry of an Entrant will be entered into the competition draw (the 'Entries'). The winner(s) of the competition will be the first and second randomly selected valid entries drawn electronically from all Entries utilising the Promoter's online software. No communication will be entered into as to the successful winner(s).
27. The draw is to take place at 12:00 noon AEDT on Thursday 22 October 2026 at the offices of the Promoter.
28. The winner(s) are to be notified by telephone (where possible) within five (5) business days of the draw, this date being Thursday 29 October 2026. The winner(s) will also be notified by registered mail to be posted within two (2) business days of the draw, this date being COB Monday 26 October 2026.
29. If a Prize winner(s) cannot be contacted by 5.00pm AEDT within 3 calendar months from the draw date, a second chance draw will be held the following day after three calendar months from the original draw, this date being 22 January 2027. If the three calendar months falls on an Australia public holiday, this draw will be at 12:00 noon AEDT on the first business day after, this date being Monday 25 January 2027 at the offices of the Promoter. The second chance draw winner(s) will be the first and/or second randomly selected valid entry drawn electronically from all Entries utilising the Promoter's online software. No communication will be entered into as to the successful second chance winner(s).
30. The second chance draw winner(s) (where necessary) is to be notified by telephone (where possible) within five business days of the draw, this date being Monday 1 February 2027. The second chance winner(s) will also be notified by registered mail to be posted within two business days of the draw, this date being Wednesday 27 January 2027.
31. The winner(s) will also be published in *The Australian* newspaper three (3) weeks after the draw being Thursday 12 November 2026. Second chance draw winner(s) will be advertised in *The Australian* on Monday 15 February 2027.

General conditions

32. The Prize is not transferrable unless negotiated with the Promoter, except for reasonable circumstances at the sole discretion of the Promoter.
33. The Prize(s) are exchangeable for cash to the total value of AUD\$4,000.00.
34. The fulfilment of the Prize must be booked through Luxury Escapes' website (<https://luxuryescapes.com/au>) and in accordance with the supplier's Terms and Conditions (<https://luxuryescapes.com/au/terms-and-conditions>).
35. The Promoter will deliver the prize(s) of a \$4,500 printed gift voucher via email or the cash component via electronic funds transfer (EFT) to the Partner of the winner(s) within two business days being Monday 26 October 2026, and no less than four weeks post the winner(s) drawn date, this date being Thursday 19 November 2026 **provided the winning Partner has:**
 - validated the winner(s) is a real person and has complied with these Terms and Conditions
 - gained evidence that the winner(s) is an Australian citizen
 - received from the winner(s) a 100 point check proof of identification
 - received and confirmed a valid Australian bank account to receive the cash component of the Prize,

and

- provided the above information to the Promoter.
36. The winning Partner will transfer the cash component of the Prize to the winner's bank account as soon as possible and no later than two (2) business days of receiving the transfer of the cash component of the Prize from the Promoter.
 37. The Promoter has no responsibility or liability if the cash component of the Prize is not transferred in accordance with clause 38 with such liability being with the Partner of the winner.
 38. The winner(s) is responsible for all other expenses outside the value of the stated holiday prize including additional spending money, meals, activities, tips, taxes (eg departure tax and other charges included within flight ticketing and accommodation), travel insurance and other ancillary costs. Travel insurance is highly recommended to protect against additional costs in the event of unforeseen circumstances.
 39. Once an initial booking has been made, the Promoter does not accept any responsibility for additional costs associated with making changes to the initial booking including any increase in airfare or re-booking fee as a result of the winner's personal circumstances.
 40. The winner(s) and their companion will need to check and adhere to each destination's health guidelines prior to travel departure.
 41. Once travel bookings have been made and confirmed, the winner(s) must adhere to policies by Luxury Escapes. The 'Promoter' takes no responsibility for any changes or discrepancies. <https://luxuriescapes.com/au/booking-policies>
 42. Flights are available on regular scheduled services on airlines that travel on the chosen route. Flight itineraries may need to be amended by the airline having regard to airline disruptions or other unforeseen events. The winner(s) accepts responsibility for any additional costs associated with such disruptions (<https://luxuriescapes.com/au/flights-policies>). The winner(s) may choose to book their own flights or packages available through Luxury Escapes.
 43. A credit card imprint or cash deposit may be required by the winner(s) at check-in to their hotel as security for all incidental charges incurred by the winner(s) and their companion which are the responsibility of the winner.
 44. It is the winner's responsibility to ensure that all necessary travel documents are valid and meet the requirements of government authorities at the time of travel for each port of call. Any fines, penalties, payments, expenditure or loss of ability to redeem the Prize as a result of such documents not meeting the requirements of the relevant authority will be the sole responsibility of the winner.
 45. The Promoter makes no representation or warranty as to the safety, conditions or other issues that may exist at any destination.
 46. Should an Entrant's contact details change during the Promotional Period it is the Entrant's responsibility to contact the Partner to request that such contact information be amended.
 47. Entrants' names and information may be disclosed to state and territory lottery departments as required under relevant lottery legislation. For the purpose of public statements and advertising, the Promoter will only publish the winner's last name, first initial and postcode in *The Australian* newspaper within 30 days of the prize draw.
 48. If for any reason any aspect of this Promotion is not capable of running as planned, including by reason of computer virus, communications network failure, bugs, tampering, unauthorised intervention, fraud, technical failure or any cause beyond the control of the Promoter, the Promoter may in its sole discretion cancel, terminate, modify or suspend the Promotion and invalidate any affected entries or suspend or modify a prize, subject to State or Territory regulations.

Promoter and TPLs

49. Authorised under:

Act Permit No. ACT TP 26/00910.2

SA Permit No. T26/702

50. The Promoter of the competition is Your Client Matters Pty Ltd (ABN 83 108 030 173) of 98 Willarong Rd Caringbah NSW 2229.

Definitions

AUD\$ means Australian dollars.

Business Associate means a non-related company of the Partner who has entered into a formal or informal arrangement with the Partner to promote the services of the Partner including the use of the competition.

Partner/s means those companies and individuals who subscribe to the competition services of the Promoter.

Promoter means Your Client Matters Pty Limited (ABN 83 108 030 173) of 98 Willarong Rd Caringbah NSW 2229.

Promotional Period means the period from Monday 1 June 2026 at 09.00 am AEST and closes on Wednesday 21 October 2026 at 05.00 pm AEDT being the Promotional Period.